



Don't Let the Lights Go Out

Hurricane season is upon us, with winter not far behind. Homeowners on the Cape who learned their lesson from Hurricane Irene two years ago are preparing to deal with potential power outages. Irene left thousands of homes across the Cape without electrical power for almost a full week.

Neighborhoods all over the Cape resonated to the “putt-putt” of emergency generators for days following Hurricane Irene. But the small portable generators you can pick up at the local hardware store are insufficient for powering anything more than the very basics in your home. To be truly self-sufficient requires a more powerful standby generator that is installed outside the home and engineered to automatically turn on when power is cut off.

We have been installing Honeywell/Gen-

eric standby generators in homes across the Cape.

Standby generators require little to no maintenance throughout the year, and are very reliable, activating within 15 seconds when you lose power.

And, unlike portable generators, these systems work both quietly and efficiently. With a new standby generator this hurricane and blizzard season will be a breeze.

Right now you can save \$250 on the installation of a Honeywell/Generac standby generator, making it an even smarter investment. Call us to learn more.

A Tour of Your New Statement

We recently made a transition to upgrade our internal business systems, including billing, dispatch and service management. Our goal was to make our response to your needs even faster and more efficient in the long run. Please have patience with us as we're still learning the new software system. Among the changes you may notice:

- Fuel truck drivers will be able to produce electronic invoices at the time of delivery
- Service technicians will be equipped with tablet computers to assist in troubleshooting, system analysis and parts ordering
- Billing statements have a new look

Here is a sample of our new Budget Statement, showing how we have arranged the various sections that are being invoiced. While it is a change from the statement format you may be used to seeing, we hope you find it to be an improvement in the way your information is organized.

ACCOUNT SUMMARY

Your account number, date of the invoice, and total amount due.

Statement

Account	Amount
93000242	\$210.59

Date: 9/4/13 Page 1 of 1

BUDGET PAYMENT SCHEDULE

Overview of your annual budget plan, including upcoming payments and due dates to aid in planning. This includes your fuel and service policy.

Budget Payment Schedule

Description	Date	Due By	Amount	Remaining
Budget Payment	7/1/13	7/10/13	\$100.00	\$0.00
Budget Payment	8/1/13	8/10/13	\$100.00	\$100.00
Budget Payment	9/1/13	9/10/13	\$100.00	\$100.00
Upcoming Budget Payment	10/1/13	10/10/13	\$100.00	Not Due
Paid On Budget:		\$400.00	Due On Budget:	\$200.00

Invoices Covered by Budget

Date	Invoice #	Description	Total
4/15/13	12509	Delivery: 25.00 gals. 20 - HEATING OIL at 1234 Main St 25.00 gals 20 - HEATING OIL @ \$4.4400/gal - \$111.0000	\$111.00
6/3/13	12505	Delivery: 175.00 gals. 20 - HEATING OIL at 1234 Main St 175.00 gals 20 - HEATING OIL @ \$3.3300/gal - \$582.7500	\$582.75
	12510	Delivery: 10.00 gals. 20 - HEATING OIL at 1234 Main St 10.00 gals 20 - HEATING OIL @ \$3.3300/gal - \$33.3000	\$33.30
Budget Usage:			

COVERED SERVICES

Description of deliveries under budget and the actual cost-to-date.

NON-BUDGET ITEMS

Services performed that are not included under the budget plan.

Invoices Not Covered By Plan

Invoice #	Description	Amount	Remaining
12508	Parts Sale	\$10.59	\$10.59
Total Unpaid Invoices		\$10.59	

Take Advantage of Pre-Season Savings

We want you to be ready when winter arrives, and are offering the following savings on new heating equipment to help you stay warm when the temperature drops.

SAVE \$150

on a Mitsubishi Ductless Heating System
ideal for heating one room or a section of your home

SAVE \$250

on a Honeywell/Generac standby generator

SAVE \$250

on a new, high-efficiency boiler

PLUS, GET UP TO A \$500 REBATE from Cape Light Compact when you install an energy efficient heating system in your home. Call us at 800.649.3412 for details and to schedule an in-home consultation.

Call us, we'll do the rebates for you.



What we're
talking about...

SQUASH SOUP

- 1/2 gallon Light Cream
- 2 lbs Pumpkin or Butternut Squash Puree
- 1/2 tbsp Cinnamon
- 2 1/2 tbsp Brown Sugar
- 1/2 tbsp Molasses
- 1/2 cup Orange Juice
- pepper & salt to taste

Combine all ingredients in a crock pot and slow simmer for at least 2 hours. Taste test and adjust ingredients as desired. Serves 12. Enjoy!



Cape Cod Trivia

Provincetown's iconic Pilgrim Monument is the tallest all-granite structure in America.

Do you know how tall it is?

Look for the answer in the next issue of "View from the Lighthouse."

Fuel Assistance Available

For our neighbors who may find it difficult to afford home heating oil, the federally-funded Low Income Home Energy Assistance Program (LIHEAP) offers financial assistance. In 2012, over \$4.7 million in assistance was distributed in Barnstable County, part of a total of more than \$132 million in funding across Massachusetts.

We participate in this important program. You can get more information about LIHEAP by calling the South Shore Community Action Council of Cape Cod & Islands at (877)383-5243 or (508) 778-0270, or by visiting their website at www.sscac.org **Or call us, we can help.**



MEETING THE HOME COMFORT NEEDS OF
CAPE COD FOR MORE THAN 50 YEARS

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